

Just One Chesed Policy and Procedures

Our Site is dedicated to helping donors, volunteers, and nonprofit groups interact in a fun, effective, and safe online environment. We collect very basic information about you in order to enhance your giving experience. Our Privacy Policy noted below works in conjunction with our [Terms and Conditions](#).

Personal and Non-Personal Information Collected

Personal information means any information that may be used to identify an individual. We collect personal information in the following circumstances:

1. **When you register to become a Just One Chesed user (“User”):** name, e-mail and a password.
2. **When you build your profile:** optional information such as your skills, interests, friends, general location, and photo. Your information is made viewable to local nonprofit groups and other users who are seeking people interested in helping and making a difference in your local communities.
3. **When you volunteer time:** number of hours volunteered, what nonprofits and volunteer communities you belong to, and what volunteering events you are attending.
4. **When you donate to an organization:** the donation amount, whether you want it to remain anonymous to the public that you gave to that organization, email (if you aren't already a User), and credit card information for transactional purposes (see Security section below for more information).

Non-personal information means information including, but not limited to, your browser type, the URL of previous web pages you visited, your operating system, and Internet protocol (IP) address. The non-personal information is not used by us to personally identify you and is not readily usable for that purpose. We may use analytic and reporting technologies to record non-personal information to assist you during support interactions or to gain knowledge and best develop our product to meet our customer's needs.

Uses of Personal Information

We use information you provide to:

1. Enable you to share your information and communicate with other Users.
2. Administer your account and customize the service we provide to you and other Users.
3. Send you service or promotional communications through email and notices on the Just One Chesed website.
4. Connect you to opportunities by enabling nonprofits and other users to find you on Just One Chesed.

Our general policy is to not sell, rent, or otherwise provide personally identifiable information to third parties without your consent, except under the following limited conditions. : (a) we have your consent to share the information; (b) we need to share your information to provide the product or

service you have requested or contractually agreed to; (c) we need to transmit the information to third parties who work on behalf of Just One Chesed to provide a product or service. In this instance we will only provide those companies the information they need to deliver the product or service, and they are prohibited from using that information for any other purpose; (d) to protect and enforce our legal rights or enforce the legal rights of a third party, or as we in good faith believe we are required to do so by law (such as to comply with a subpoena or court order, for example).

Your Information Choices

You can:

1. Review, enhance or edit your personal information through your personal profile page
2. Change your settings to control visibility and accessibility through our website
3. Tell us to close your Just One Chesed account via Justonechesed.org
4. Opt out of email messaging using the "opt out" option in the footer

Your Obligations to Other Users

1. Do not abuse the Just One Chesed service by using it to spam, abuse, harass, or otherwise violate the User Agreement or Privacy Policy.

FERPA

1. Many of our users are schools, colleges, and universities (hereinafter "Schools") that are subject to privacy requirements of the Family Educational Rights and Privacy Act (FERPA). Just One Chesed is committed to assuring these organizations remain in compliance with FERPA by agreeing to not disclose any information posted on our site by Schools as which the school takes responsibility with sending the post privately that only their school could see their post without the consent of the student. Additionally, we record the affiliation with that School in Just One Chesed such that the user is a "member" of that volunteer community. This information can be seen by any other user outside of that School's listed members, because the student will be on Just One Chesed platform and could receive other messages from Organizations or Individuals seeking volunteers. At such time, the student's basic information as noted above, will be available to all other Just One Chesed users. The student at any time can contact their School's administrator and ask to have their privacy set to "Hidden" which will prevent that information from showing to all users on Just One Chesed .
2. The Family Educational Rights and Privacy Act (FERPA) (20 U.S.C. § 1232g; 34 CFR Part 99) is a Federal law that protects the privacy of student education records. The law applies to all schools that receive funds under an applicable program of the U.S. Department of Education. FERPA gives parents certain rights with respect to their children's education records. These rights transfer to the student when he or she reaches the age of 18 or attends a school beyond the high school level. Students to whom the rights have transferred are "eligible students."
3. All users including volunteers, nonprofits, individuals and schools must consent to having all information they enter onto our site to be shared with other users on our site. The student logs on and registers. At the time of registration the student accepts the terms of use and become a standard Just One Chesed user with their information available to all Just One Chesed users. At any time, the student may contact their School's Just One Chesed administrator and have their full privacy flag set to "Hidden" which would protect their

information from being seen by anyone on Just One Chesed other than their School's admin. Just One Chesed does not accept any student information from schools except first name, last name and email address. This information is generally considered directory information by most schools' FERPA policy as the term is defined in FERPA. It is the responsibility of each school to either a.) not load this information on Just One Chesed, or b.) set the student's privacy flag to "HIDDEN" if the student or his or her parents have requested that directory information not be shared.

Children and Privacy

The Just One Chesed Service is not intended for users under the age of thirteen (13). By signifying your acceptance of these Terms and Conditions or making any use of the Just One Chesed Service, you represent and warrant that you are at least thirteen (13) years of age.

Cookies of Third-Party Providers

Cookies of third-party providers and tracking: We use cookies to improve your user experience, to help us understand how you're using our products and services, and to help us tailor our advertising. Find out more details here or make updates to your cookie choices here. Continued use of our site gives us the consent to do this. Just One Chesed sometimes uses services from other companies to optimize our websites and our services, as outlined below.

1. **Google Analytics:** We often uses Google Analytics, a web analytics service that utilizes cookies (text files stored on your computer) to help analyze how our users are using Just One Chesed. This generated information (including your IP address) is transmitted to and stored by Google on servers in the United States. You can choose to stop the use of cookies by selecting the appropriate settings on your browser. However, please note that this may inhibit your use of some of the functions of this website. You can also prohibit Google from utilizing your cookie-generated data (including your IP address) by installing this browser plugin: <http://tools.google.com/dlpage/gaoptout?hl=en>.
2. **Facebook pixels:** Using Just One Chesed may involve data collection via the implementation of Facebook pixels. If you'd like to opt out of having your data collected by Facebook pixel, you can do so here: <https://www.facebook.com/settings?tab=ads>
3. Facebook guarantees compliance with GDPR through their Privacy Shield Agreement certification: <https://www.privacyshield.gov/participant?id=a2zt0000000GnywAAC&status=Active>
4. **Twitter Conversion Tracking:** Just One Chesed may use the Conversion Tracking service of Twitter Inc, which tracks records if a user of our website clicks on a link posted via Twitter. From this, both Just One Chesed and Twitter can see if a registration has taken place, with the identity of the user remaining anonymous. More information about Twitter's privacy policy is available in their data privacy statement: <https://twitter.com/privacy?lang=en>. Twitter also supports "Do Not Track" (DNT), so if you have this activated in your browser, Twitter will not receive any browser-related information (browser cookie ID) from web partners.

Security

1. Credit card and/or bank account information collected is purely for transactional purposes and is stored securely within a fully PCI compliant third-party provider in a fully encrypted manner. No access to this information is available to the Just One Chesed team. We can only see that we have charged your card or bank account and that you are a customer of ours.
2. Personal information you provide will be secured in accordance with industry standards and technology best practices. Since no method of transmission over the internet, or method of electronic storage, is a 100% secure environment, we cannot ensure or warrant the security of any information you transmit to Just One Chesed. There is no guarantee that information may not be accessed, copied, disclosed, altered, or destroyed by breach of any of our physical, technical, or managerial safeguards. We are not responsible for the unauthorized acts of others and we assume no liability for any disclosure of information due to errors in transmission, unauthorized third party access (such as through hacking) or other acts of third parties, or acts or omissions beyond our reasonable control.
3. You are responsible for maintaining the secrecy of your unique password and account information, and for controlling access to your email communications at all times.

Changes in Privacy Policy

This Privacy Policy is subject to change from time to time. Such changes are effective immediately upon the earliest of (a) our posting the updated Privacy Policy on our Website as indicated by the “Date of Last Revision” date at the top of this Privacy Policy, or (b) your continued use of our Website after we post the updated Privacy Policy on our Website.

How to Contact Us

For questions or comments please send them to info@justonechesed.org .

We are committed to making your time on Just One Chesed fun and socially interactive while respecting your privacy. We are excited to continue building on our growing base of active volunteers and nonprofit professionals, and we look forward to your feedback and suggestions leading us toward the best combination of open exchange and personal privacy.

Last updated: 11/1/2018